Delegate Wranglers®

# TRANSPORT

INSIDER SPECIAL

July 2025

#### **AVANTI WEST COAST**

We learn all about Manchester's most loved venue

#### TRAVEL COUNSELLORS

Exclusive theme park area hire, is an epic option at this midlands venue

#### **DRIVEN WORLDWIDE**

This unique destination can be found in the hear't of the Cheshire countryside

#### **DW SUMMIT & SUMMER BBQ**

Register your interest for our first ever DW Summit & Summer BBQ this August



**CHECK IT OUT HERE** 







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# DW SUMMIT & SUMMER BBQ

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#### Hi Matthew, give us an overview of Avanti West Coast and it's services

Avanti West Coast are the high speed rail operator on the West Coast mainline, connecting London with Manchester, Liverpool, Birmingham, Glasgow, Edinburgh, The Lake District and North Wales.



#### Tell us a bit about your role and how your team look after your clients so well

As the Group Sales Manager at Avanti West Coast, I manage the sales team that deliver all group bookings of 10+ passengers and private carriage bookings, ensuring our customers receive a seamless end to end experience, from the initial enquiry stage, right through to the moment the group arrive at their destination.



My role is heavily client focused, and I spend much of my time engaging with clients, both old and new, at events and on client site visits, ensuring their group travel needs are taken care of by our wonderful sales team.

We work closely with agents and partners to ensure every detail is seamless—from advance planning to event execution. Our client-focused approach means we prioritise communication, flexibility, and anticipating needs.

By combining industry expertise with a passion for live entertainment, we build lasting relationships and consistently exceed expectations in one of the world's busiest arenas.



#### Why are you guys such a good option for event planners to consider?

As a group travel team, Avanti are here to make your travel with us easy and unique. Whether you are organising; a corporate away day, a large conference or even looking to hire an exclusive carriage, we can personalise your experience to your needs.



You can make group bookings further in advance than regular journeys, you can book your group travel up to a year before you travel, so you can start planning your bespoke journey right away.



#### What's new at Avanti West Coast?

Avanti West Coast has added extra seats and introduced new trains as part of its summer timetable change. It now offers more connectivity in the West Midlands, with additional services between London and Birmingham. Launched in May the new timetable means the long-distance operator is scheduled to operate an additional 62 services each week – taking it to a new weekly total of 1,957 – an increase of 3.3 percent.



Customers in the West Midlands will benefit from extra services between London and Birmingham, as well as more direct trains to and from Scotland.

Liverpool will see a further step up in the timetable, while those living in North Wales will now have the option of an early service that provides a morning arrival into London before 9am.

The extra services, coupled with the greater use of Avanti West Coast's new £350m fleet of Evero trains, will deliver an additional 28,030 seats each week – bringing the weekly total of available seats to over one million.

Contact or find out more about Avanti West Coast here:













Travel Counsellors Meetings and Events help you by becoming the one stop shop for any travel, accommodation or venue sourcing needs.

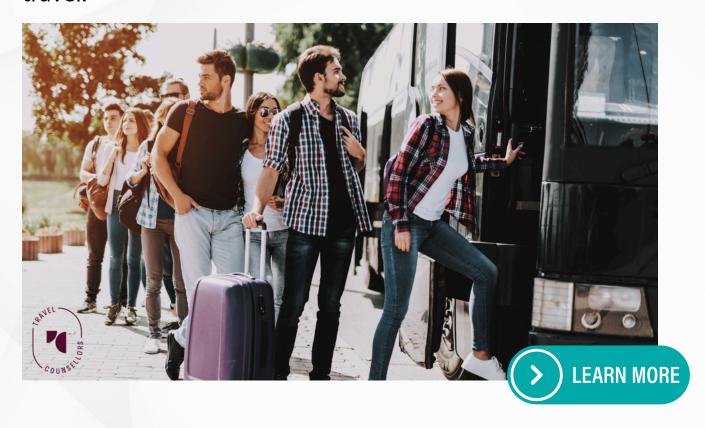
#### **Cat Rainey**

Franchise Owner
Travel Counsellors Meetings and Events



#### Hi Cat, give us an overview of Travel Counsellors and it's services

<u>Travel Counsellors</u> are a specialist team who book travel, transfers and accommodation for a wide range of corporate clients, event agencies and leisure groups. We work with thousands of suppliers from airlines, transfer companies, hotels, venues and other ancilliary services to provide a one stop shop for your event logistics, delegate travel or team travel.



#### Tell us a bit about your role and how your team look after your clients so well

Having 20 years experience in the events industry, I know how hard it is sourcing a variety of suppliers and arranging multiple services for your clients. Travel Counsellors Meetings and Events help you by becoming the one stop shop for any travel, accommodation or venue sourcing needs.



We support event agencies and other corporates behind the scenes with services such as day to day corporate travel, group travel, group accommodation contracting, contract management, travel administration services and so on.

We know how time consuming and detail orientated this part of an event can be. We work as an extension of your team to help service your clients for their events.

## Looking for a Trusted Travel & Accommodation Partner who Specialises in the Events Sector?





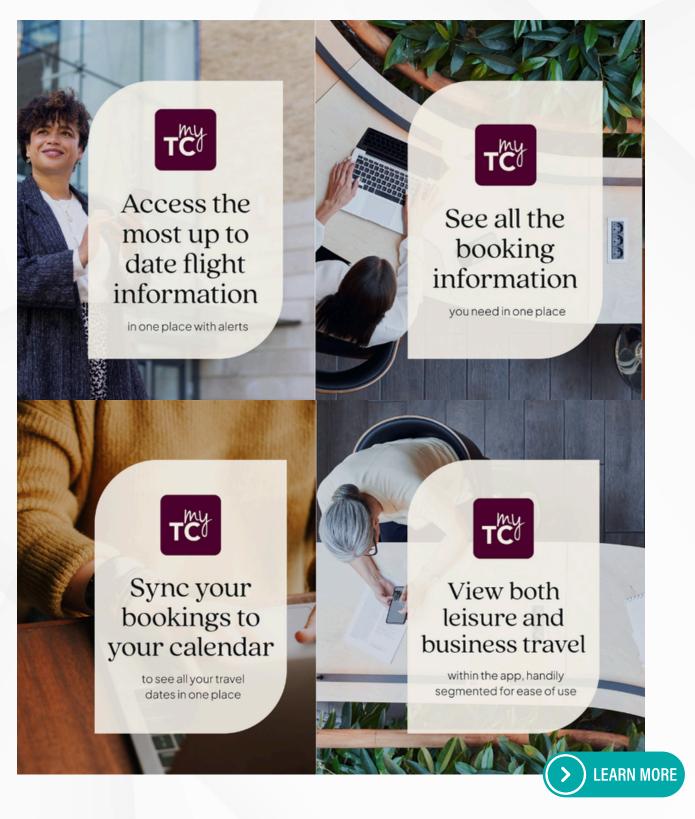
#### Why are you guys such a good option for event planners to consider?

We are a true extension of your team working behind the scenes so that you can provide a true end to end service to your clients. By offering a full travel and event service to your clients, you will standout from the crowd and have a fully experienced and professional travel team supporting you behind the scenes.

#### What's new at Travel Counsellors?

We can offer a full corporate account service with credit terms so that you can book all your travel and accomodation requirements with the team in seemless transactions and be billed periodically to streamline the process and make it more efficient for you and the client.





We also have an app so the client can view all their travel details in one place and recieve updates on any delays or cancellations.



There's also have a 24/7 duty office for any emergencies, cancellations or requirements outside of office hours. This really sets us apart from most other travel partners. We are not a faceless organisation - we are truly an extension of your team.





Contact or find out more about Travel Counsellors here:















#### Hi Chris, give us an overview of Driven Worldwide and it's services

When you're running a high-end event, every detail matters – especially the journey. That's where <u>Driven Worldwide</u> comes in. From single VIP transfers to multi-day, multi-location programmes, we handle it all.



Our chauffeurs are polished, punctual and discreet; our vehicles are unbranded and spotless; and our team works in step with yours. We bring comfort, consistency and control to every journey – and most importantly, we've always got your back.

#### Tell us a bit about your role and how your team look after your clients so well

We know the pressure you're under – your brand's reputation, and often your own, is riding on every transfer. That's why we become an extension of your team. From the first planning call to the last drop-off, we're with you all the way.

Our focus is your peace of mind: delivering comfort for your VIP passengers, consistency across all locations, and the control you need to stay ahead. Whatever happens, we're in your corner.



#### Why are you guys such a good option for event planners to consider?

You need a partner you can rely on – not just a car service. We're the team behind the scenes, thinking three steps ahead so you don't have to. We operate in 107 countries with fully vetted, professional chauffeurs who meet strict service and compliance standards.



Our proprietary platform gives you real-time oversight, so you're always in control. Whether it's one exec in Mayfair or twenty VIPs across Milan, we bring total consistency, exceptional comfort and round-the-clock support. When things change – and they will – we're already one step ahead. You focus on your event. We've got your back.



#### What's new at Driven Worldwide?

It's been a big year for us. We've embraced new tech behind the scenes, but kept our personal, human touch right where it belongs – at the heart of everything we do. Looking ahead, we're excited to roll out smart tools that help us spot delays and bottlenecks before they cause a problem.

That means smoother journeys and fewer last-minute headaches. Even better, our front-of-house teams will be plugged into this live info too – so you and your guests stay updated, calm, and on time. Smarter service, same friendly team. We're just getting started.

Find out more **HERE** 



#### Contact or find out more about Driven Worldwide here:











### REGISTER YOUR INTEREST FOR THIS AMAZING DAY HERE

\*\* Free for buyers / event managers / agents etc - includes accommodation too! There are paid for supplier places too!

This is our first ever **DW Summit: Event Super-Heroes Assemble** and will be proudly supported by headline sponsors **Dublin Convention Bureau**. It's going to be packed full of insightful discussions on how to fast track your way to sharper skills and bigger wins in the industry. Trust me, we've got so much planned for this!!! The Summit will be skillfully hosted by our good friend Alistair Turner

This educational networking event will be followed later in the day / early evening by the **DW Summer BBQ** event - hosted by co-headline sponsors **Wyboston Lakes Resort**, where attendees will dive into a vibrant Caribbean-themed BBQ, packed with networking opportunities, fun, and games!



# Thank you for reading this DW Special Insider

Dont forget to like, share, and comment

